

# G-Series Cooler

Instruction Manual

G-37

Models: Listed on Inside Cover



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G-37 Models:  
G-37-N334B

## TABLE OF CONTENTS

Parts & Identification..... 4

Safety Precautions..... 5

Installation..... 6

    Ambient Environment..... 6

    Preparation Prior to Operation..... 6

    Electrical Requirements ..... 6

Flammable Refrigerant Warnings..... 7

Leveling..... 7

Shelving Installation..... 7

Interior Light Replacement..... 8

Startup, Operation & Temperature Adjustment..... 8

Maintenance Refrigeration Drawer ..... 9

Maintenance..... 10

    Condenser..... 10

    Cleaning..... 10

Specifications ..... 11

Troubleshooting..... 12

Electrical Wiring Diagrams ..... 13

### For Future Reference

- This easy-to-use manual will guide you in getting the best use of your cooler.
- Remember to record the model number and the serial number. This information can be found on the inside of your cooler.
- Keep your receipt with this manual for future warranty service.

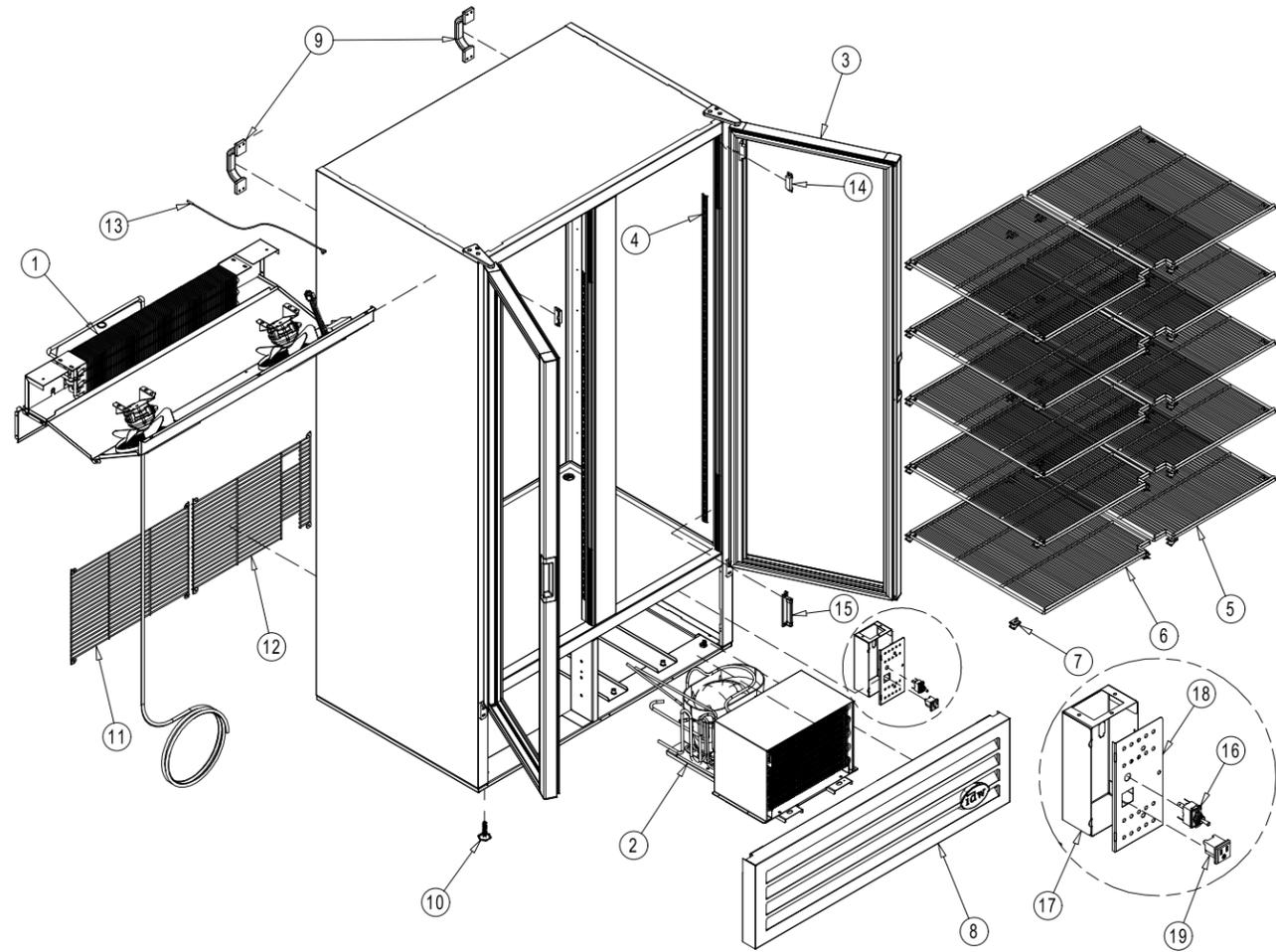
Model #: \_\_\_\_\_

Serial #: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_



## PARTS & IDENTIFICATION



- |                         |                          |
|-------------------------|--------------------------|
| 1. Refrigeration System | 11. Right Back Grill     |
| 2. Condensing Unit      | 12. Left Back Grill      |
| 3. Door                 | 13. Thermostat           |
| 4. 48" Pilaster         | 14. Magnetic Switch      |
| 5. Right Flat Shelf (5) | 15. Thermometer          |
| 6. Left Flat Shelf (5)  | 16. ON-OFF Switch        |
| 7. Shelf Clips          | 17. Electrical Box       |
| 8. Front Grill          | 18. Electrical Box Cover |
| 9. Cabinet Handles (2)  | 19. Receptacle           |
| 10. Leveling Legs       |                          |

## SAFETY INSTRUCTIONS

- When using this appliance, always follow the basic safety precautions:
- Read the entire User's Manual before operating this appliance.
- Use this appliance only for its intended purpose as described in this User's Manual.
- This appliance must be properly installed in accordance with the installation instructions before being used.
- IDW requires that a dedicated circuit be used for the unit. Failure to do so voids warranty.
- Never unplug your cooler by pulling on the power cord. Always grasp the plug firmly and pull it straight out from the outlet.
- Unplug your appliance before cleaning or making any repairs. *Note: If for any reason this product requires service, we strongly recommend that a certified technician perform the service.*
- When disconnecting the power source, wait at least 5 minutes to reconnect the power to avoid damage to the compressor and the cooling system.
- Immediately repair or replace all electrical cords that have become frayed or otherwise damaged. Do not use a cord that shows cracks or abrasion damage along its length, the plug, or the connector end.
- Do not operate or store your appliance near or around explosive fumes, gasoline or other flammable vapors and liquids.
- Do not use flammable liquids to clean unit.
- Setting the temperature control to the 0 position does not remove power to the light circuit, perimeter heaters, or evaporator fans.
- Do not adjust the temperature control. The temperature control is factory set for maximum performance.

**PLEASE SAVE THESE INSTRUCTIONS!**

**DANGER!**

### PROPER DISPOSAL OF THE REFRIGERATOR

**Pre-Caution, Non-Operating Coolers Should Have:**

- Door removed.
- Shelves kept in place in order to prevent any small child from climbing inside cooler.

**For Proper Disposal of Cooler:** Distributors/retailers need to contact a qualified service technician:

- To recover all refrigerant from the cooler
- To remove the compressor or remove the oil from the compressor

Then the distributor/retailer can contact their local metal recycling center to pick up the remaining cabinet, shelves, etc. By law, disposal of hazardous wastes may be subject to fines and imprisonment under the provisions of the environmental regulations. For more information please visit: <http://www.epa.gov/osw/hazard/index.htm>



## INSTALLATION

Installation of the cooler must be done according to applicable local codes or equivalent.

### Ambient Environment

- Place cooler on an even surface to reduce vibration and noise.
- To transport, do not tilt the cooler beyond a 45 degree angle.
- Do not place cooler in direct sunlight or near any heat sources.
- Do not place cooler in environment temperatures that exceed 80°F.
- Do not place cooler in below normal temperatures.
- Do not place cooler in extreme humid environments, this may cause components to rust.
- Do not place cooler near constant running or splattering water, this may cause immediate damage to refrigeration system.
- Must allow at least 4" between rear of cooler and wall for proper ventilation and heat dissipation of cooler.
- Do not place furniture or other articles with sharp edges near the cooler in order to prevent damage to the glass door.
- This cooler is for indoor use.
- Place unit in it's final location, making certain there is adequate ventilation in the room.

**WARNING:** Warranty is void if ventilation is insufficient.

### Preparation Prior to Operation

- Remove all packaging materials before using cooler. This includes: foam pedestal, adhesive tape (used to fix accessories) and protective gaskets.
- Inspect cooler for concealed damage. Immediately file a claim with the freight carrier if there is damage. IDW is not responsible for damage incurred during shipping.
- Cooler must remain unplugged in an upright position for 1 hour prior to use.
- Clean the interior surface with a soft cloth and lukewarm water before operation.
- Ensure that drain hose or hoses are positioned in the pan.
- Remove plug and cord from inside the lower rear of the cooler.
- The unit should be placed close enough to the electrical supply so that extension cords are not used.

### Electrical Requirements

- This model operates with a 110-120V/60Hz power supply. Check the electrical outlet for proper voltage.
- Dedicate one outlet for the use of the cooler.
- Do not use an extension cord or any other multiple connectors as this can lead to compressor failure.
- If the cord is damaged, it must be replaced.
- For your safety, plug the unit into a grounded wall outlet. Please check with a certified electrician for details.

**WARNING:** Do not use extension cords.  
**WARNING:** Compressor warranties are void if compressor burns out due to low voltage.  
**WARNING:** Power cord ground pin must NOT be removed!



### CAUTION FLAMMABLE REFRIGERANT

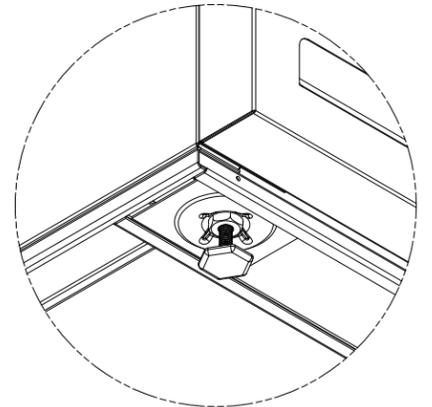
- **DANGER - Risk Of Fire Or Explosion.** Flammable Refrigerant Used. To Be Repaired Only By Trained Service Personnel. Do Not Puncture Refrigerant Tubing.
- **CAUTION - Risk Of Fire Or Explosion.** Flammable Refrigerant Used. Consult Repair Manual/Owner's Guide Before Attempting To Install or Service This Product. All Safety Precautions Must be Followed.
- **CAUTION - Risk Of Fire Or Explosion.** Dispose Of Properly In Accordance With Federal Or Local Regulations. Flammable Refrigerant Used.
- **CAUTION - Risk Of Fire Or Explosion** Due To Puncture Of Refrigerant Tubing; Follow Handling Instructions Carefully. Flammable Refrigerant Used.
- **CAREFUL** - Handling, moving and operating of the refrigerator or freezer to avoid either damaging the refrigerant tubing, or increasing the risk of a leak.
- **CAUTION** - Component parts shall be replaced with like components and that servicing shall be done by factory authorized service personnel, so as to minimize the risk of possible ignition due to incorrect parts or improper service.

### LEVELING

- Set unit in its final location making certain there is adequate ventilation in the room.

**WARNING:** Warranty is void if ventilation is insufficient.

- Proper leveling of the cooler is critical to it operating correctly. Condensation removal and door operation are both affected by leveling.
- The cooler should be leveled front to back and side to side with a level.
- Ensure the drain hose or hoses are positioned in the pan.
- Remove the plug and cord from inside the lower rear of the cooler.
- The unit should be placed close enough to the electrical supply so that extension cords are never used.



### SHELVING INSTALLATION



Securely insert shelf clips into pilasters

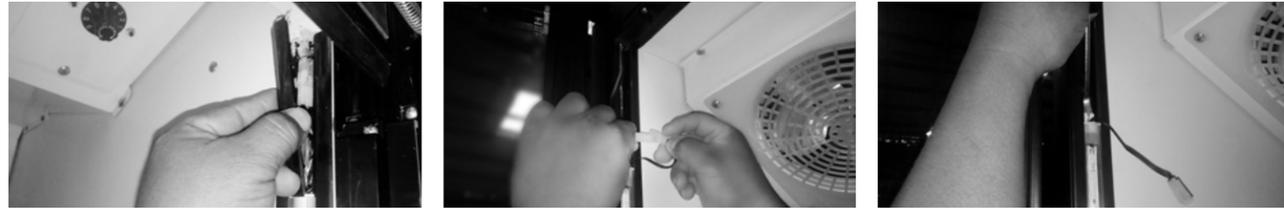


Shelf clips should be level so shelf lays flat

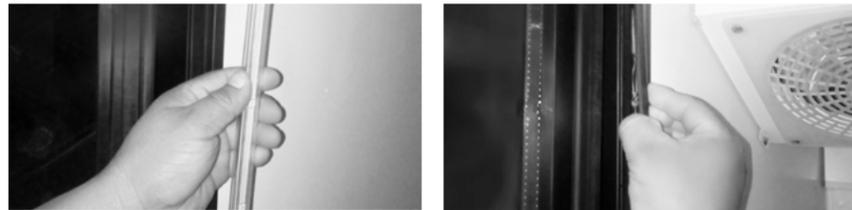
**(Maximum load per shelf is 77 lbs)**  
 Display refrigerators can be loaded within the shelf dimensions from the front to back side. They can also be loaded in any space from the bottom to the top interior cabinet. Do not allow product to block the evaporator fan cover because the evaporator fan helps the cooler to ventilate properly.

**INTERIOR LIGHT REPLACEMENT**

Instructions are as follows:



- 1** Squeeze both sides of the plastic cover with your fingertips to remove.
- 2** Disconnect the lights.
- 3** Pull out the LED light strip using a Crowbar hand tool.



- 4** Remove LED light strand.
- 5** To install LED lights follow the above directions in reverse order.

**START-UP, OPERATION AND TEMPERATURE ADJUSTMENT**

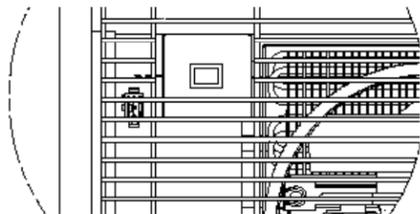
**Operation**

Prior to stocking cooler with product, it should be operated empty for half an hour.

**Temperature Adjustment**

Performance tested position of the thermostat is between 3.5-5.

**Switch Operation for Interior Lighting**



The light switch located at the bottom left hand side, on the rear of the cabinet, is the ON/OFF switch for the lighting of the interior cabinet of cooler.

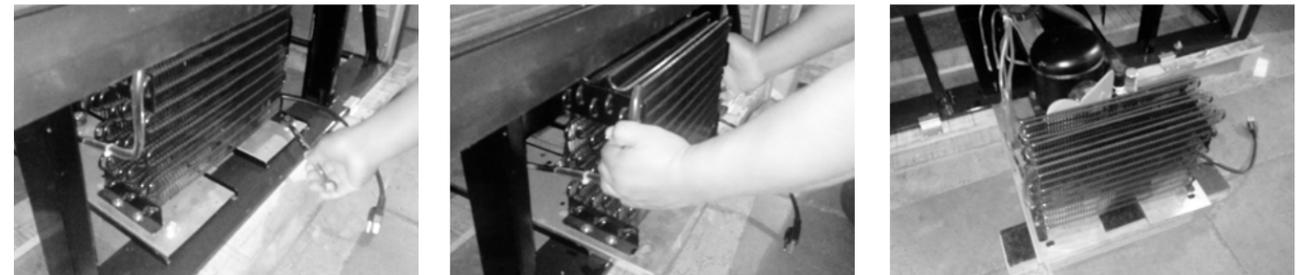
**REPAIR AND MAINTENANCE FOR REFRIGERATION DRAWER**

*\* A certified technician is required to repair all refrigeration components for warranty purposes.*

For convenient repair, the refrigeration components (compressor, evaporator, condenser, evaporation fan, condensation fan and filter) are designed using a split system; any component can be easily replaced. Replacement procedure is as follows:



- 1** Unplug the unit from the wall.
- 2** Remove the screws from the front grill, and then remove the grill.
- 3** Unplug all connections and terminals that are in need of repair.



- 4** Using a 1/2" Ratchet Wrench, remove the (2) screws from the refrigeration drawer base plate.
- 5** Slide the Refrigeration Drawer out to easily access refrigeration components. Remove the component to replace or repair.
- 5** After repair, re-install all parts using the reverse procedure.

**MAINTENANCE**

**Condenser**

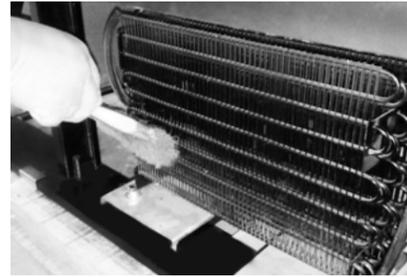
It is essential to keep the condenser coils clean and free of dust and debris at all times. It is required to periodically clean the condenser coils with a soft bristle brush or vacuum-cleaner to properly maintain the refrigeration system. Failure to clean the condenser at regular intervals may cause failure of the refrigeration system and could void the warranty.



**1** Remove the screws from the front grill.



**2** The front grill can now be removed by pulling it out.



**3** Using plastic bristle brush, carefully clean the condenser coils being aware they can bend or be damaged if too much force is used.

**4** Replace grill and use a Phillips screwdriver to tighten the screws into place.

**Cleaning**

- Unplug the cooler before cleaning.
- Use a soft cloth or sponge with soap and water (non-corrosive mild detergent), while cleaning. After cleaning, wipe the cooler using a dry cloth to prevent the cooler from rusting.
- Do not spray water on the cooler, and do not use hard or steel brushes to clean the cooler.
- Do not use organic solvents, boiling water, scrubbing powders or acids while cleaning.
- A drain or waste outlet **may** be provided for draining of a display refrigerator. **If** a display refrigerator drain is provided for flushing, it will have a minimum internal diameter of 1" (25mm)

If the cooler will be in a non-operational state for a long period of time, clean as instructed above, and keep the door open until interior is dry.

**SPECIFICATIONS**

MODEL	VOLUME(L)	RATED VOLTAGE	RATED CURRENT	LAMP INPUT POWER	REFRIGERANT
G-37 G-37-N334B	34.5 ft <sup>3</sup>	110-120V/60Hz	6.9A	21.84 W	R290/105gm
<b>NSF/ASNI-7: Type II Display Refrigerator</b>		A display refrigerator intended for use in an area where the environmental conditions are controlled and maintained so that the ambient temperature does not exceed 80°F (27°C).			



**TROUBLESHOOTING**

The following are NOT malfunctions:

Situation	Causes
Liquid flowing noise within cooler	<ul style="list-style-type: none"> <li>This is the sound of the cooling agent flowing through the pipes.</li> </ul>
Refrigeration system is shutdown for longer periods of time while temperature inside is still very low	<ul style="list-style-type: none"> <li>This refrigerator is well insulated and can maintain a relatively ambient temperature.</li> </ul>
Condensation on door/lid	<ul style="list-style-type: none"> <li>This may be due to a high indoor humidity or the cooler's temperature is set too low. Wipe the door dry with a towel.</li> </ul>

- 1 This refrigerator has been designed and manufactured according to National standards. If there are any questions during use, refer to this operation manual to help troubleshoot problems.
- 2 When disposing of the cooler, please remove the door/lid and lock assembly to avoid children accidentally becoming trapped inside the cooler.

Prior to calling service, check the following:

Issues	Solutions
Cooler is not working properly	Please check power supply: <ul style="list-style-type: none"> <li>Check the electrical outlet for power, and that the plug is properly inserted.</li> <li>Check to see if the circuit breaker is tripped or the fuse is blown.</li> <li>Check if the condenser is free of dirt and debris.</li> <li>Check for low voltage</li> </ul>
Cooler is not keeping product cool	<ul style="list-style-type: none"> <li>Provide ample space between all products to ensure proper circulation of air.</li> <li>Keep unit away from direct sunlight or other heating source.</li> <li>Keep the door closed as often as possible.</li> <li>Be certain the cooler is not touching external objects or walls.</li> </ul>
Excessive noise	<ul style="list-style-type: none"> <li>Be certain the cooler is placed on a level surface.</li> <li>Be certain the cooler is not touching external objects or walls.</li> </ul>
Compressor turns on and off frequently	<ul style="list-style-type: none"> <li>The room temperature is higher than normal.</li> <li>The door is not closed completely.</li> <li>The door gasket is not sealed properly.</li> <li>There is insufficient clearance around the cooler.</li> <li>The thermostat is not set properly.</li> <li>The frequency of cycling will be reduced when all of the product reaches the set temperature.</li> </ul>

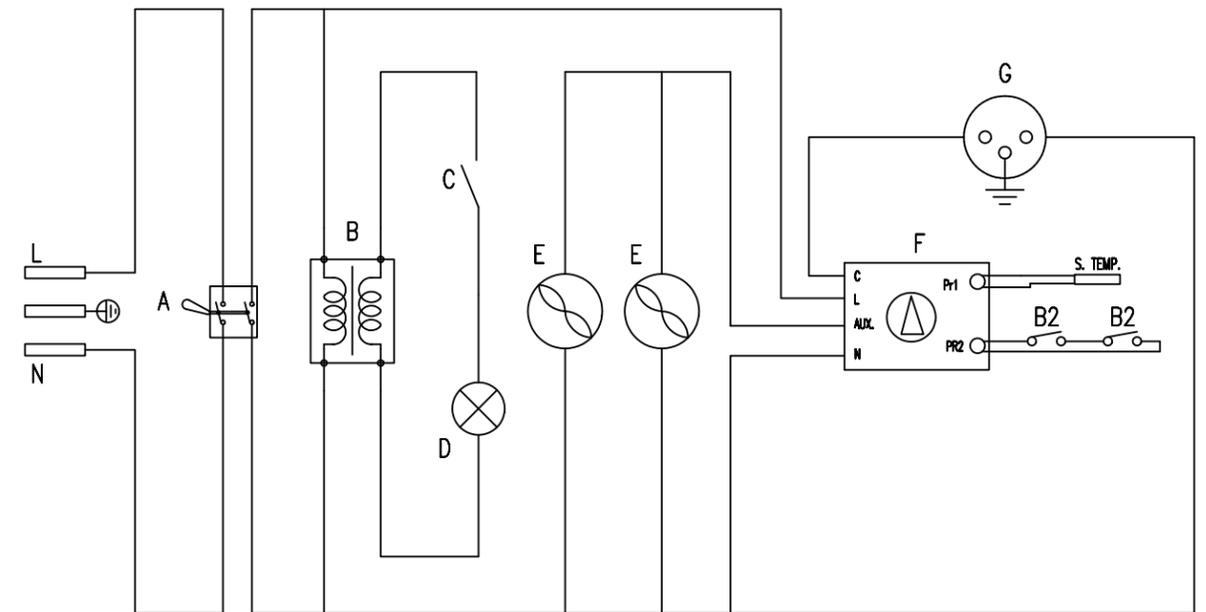
**AFTER SALES SERVICE**

Any product has the possibility of malfunction. Please observe the cooler's operation and any changes to product being stored. If there are any abnormal cases, refer to the table below. If there is still no change after following the below instructions, please inform our service center in a timely manner to avoid a further loss of the unit.

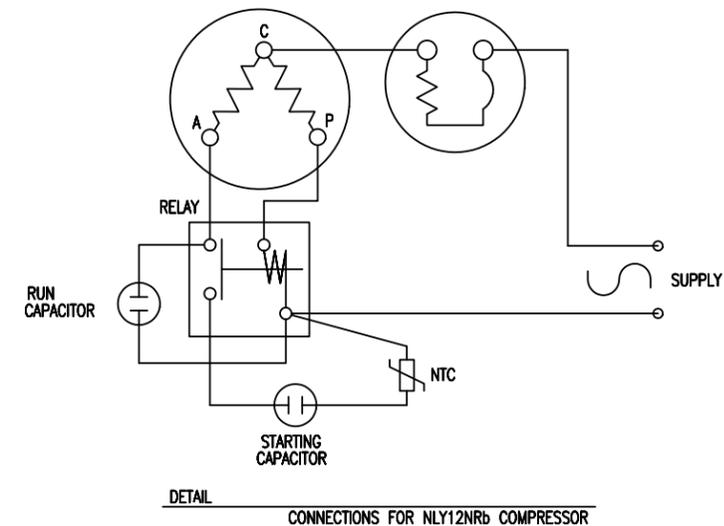
**Information to provide to your qualified service professional:**

- Serial number from the interior wall of the cooler
- Coolers' installation address and contact information
- Installation location hours and operation
- Nature of problem
- Any reports of power interruptions
- Recent service or maintenance completed on the cooler
- Has the cooler been relocated from original installation location
- Clear access to the cooler
- Coolers' instruction manual

**ELECTRICAL WIRING DIAGRAM FOR MODELS: MODEL NAMES**



- A: Power On/Off Switch
- B1: Power Supply for LED Lights
- B2: Door Switch (Magnetic Switch)
- C: On/Off Switch for interior Light
- D: Interior Led Light
- E: Evaporator Fan
- F: Thermostat (CT-194-SOL)
- G: Condensing Unit





*Innovative DisplayWorks, Inc.*

To locate the distributor in your area go to: <http://www.idw.global/contact/#distributors>